

## **RETURNS AND EXCHANGES**

## We accept returns and exchanges in accordance with the following terms and conditions

- Item must be in new condition with all of the accessories, manuals, original box, blank warranty cards and packaging. If the item is defective it must be returned with all original packaging and accessories.
- Returns and exchanges must be made within 30 days of the purchase date.

## This completed form must accompany your return.

- Return must be enclosed in a secure shipping box to protect the producer and packaging. Please use a traceable and insured shipper such as UPS, USPS or FedEx.
- Shipping and handling is not refundable except for merchandise that is deemed defective.
- If an item is exchanged due to reason other than defect, re-shipping charges will apply.
- If your purchase was made over 30 days ago and you are experiencing technical issues, the manufacturer will be able to provide warranty repair service depending on the terms and conditions of the warranty.

Return Address:

Marv Golden Pilot Supplies 8690 Aero Drive, Suite 102 San Diego, CA 92123 Phone: 800-348-0014 International: 858-569-5220 Fax: 858-569-4508

Customer Name\_\_\_\_\_

Order #\_\_\_\_\_

What would you like us to do upon receipt of your return?

\_\_ Credit my Charge Card

\_ Exchange for the following \_\_\_\_\_